

Safety Bulletin

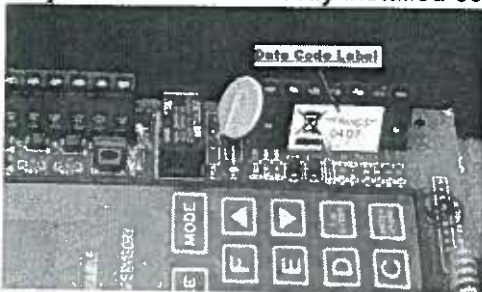
 FIRE-LITE ALARMS
by Honeywell

MS-5012 Limited Product Replacement

August 1, 2007
Document FLSB07-08-01






Dear Business Leader:

Please be advised that some MS-5012 panels produced from January, 2007 through May, 2007, may contain an incorrectly installed component. These panels must be returned to the factory for credit and replacement. Customers can identify the affected range of installed products by locating the date code label installed on either of the two terminal blocks as shown in the photo. This date code will be in the range: **0207-1907** indicating product manufactured the second week of 2007 through the 19th week of 2007.



An impacted panel will announce a local trouble with the local piezo trouble sounder activated upon failure. For those panels with enabled communicators, the 24-hour test call to the central station will fail indicating non-operation. The display will indicate a continuously flashing number 8 (eight)". **To avoid the potential of a field failure, all MS-5012 panels manufactured during this period must be replaced immediately.**

For unsold product remaining on distribution shelves, the date code range can be determined by the colored sticker on the carton as follows:

				
Jan-07	Feb-07	Mar-07	Apr-07	May-07

Firelite will provide replacement boards through its normal distribution channel. Please call your Customer Service Representative to request an RMA and to place a new order for part number **5012RW**. Dealer/Installers must return the affected product to the distributor where it was originally purchased. Once a replacement part is obtained, please use the same packaging to return the original replaced board.

Since not all production was affected, dealer/installers, at their option may call tech support at 1-800-627-3473 to assist them in determining if a panel is one of the affected units.

Fire-Lite apologizes for this inconvenience and appreciates your patience and continued business.

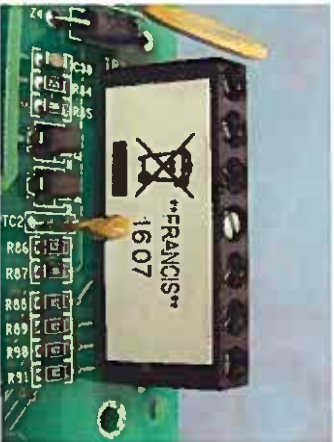
Sincerely,



Nick Martello
FireLite Marketing Director

FLSB07-08-01

MIS-5012: C20 Inspection Instructions



Locate Date Code Label on board.
Label may be mounted on terminal strip



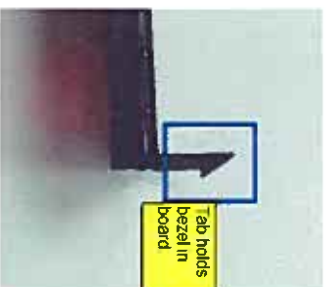
Looking at board enclosed
in the back-box.



Remove bezel by pushing down
on top legs to release bezel from
the board.



Let bezel fall forward. Do not pull.
Bottom legs are still in board and
can break off.



It is very important
that the legs of the
bezel are not damaged

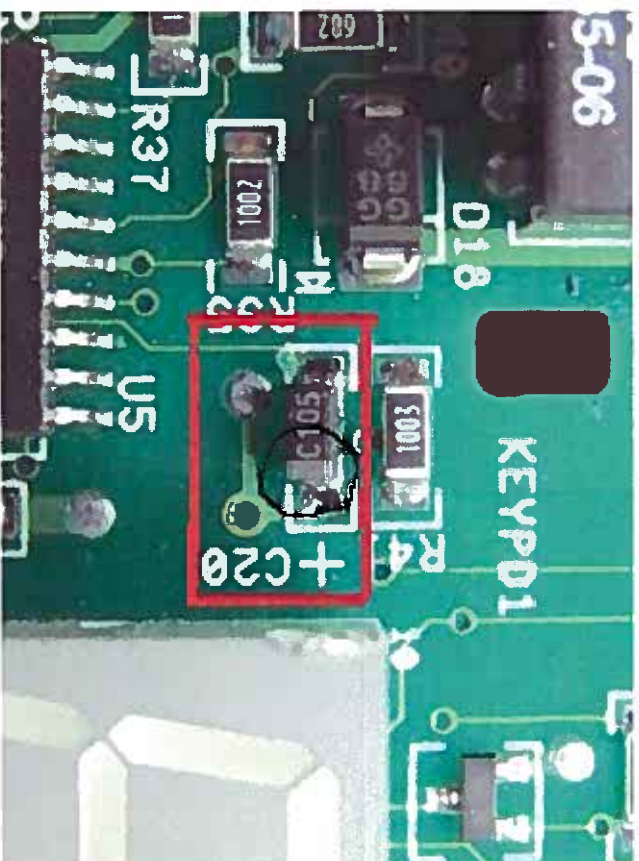


Legs must be pushed up to the
top of the opening then lifted out.

MS-5012: C20 Inspection Instructions



Lift bezel back to expose the parts affixed to the board.



(Example of Good Board Shown)

Locate C20 just to the left of the LCD's. Notice the positive (+) polarity marking to the right of the part. There should be a solid white line on the right side of the part next to the positive (+) polarity marking.

**If the solid white line is on the left side of the part, you have a defective board!
Board must be replaced!**